🚩 EmblemHealth'	Coverage F	Period:
Summary of Benefits and Coverage: What this Plan Covers & What You Pay F		1/1/2024 - 12/31/2024
EmblemHealth : EmblemHealth HMO Plus	Coverage for: Individual/Family	Plan Type: HMO
The Summary of Benefits and Coverage (SBC) document will help y share the cost for covered health care services. NOTE: Information		
This is only a summary. For more information about your coverage, or to get a co	by of the complete terms of coverage, call 1-80	00-624-2414. For general definitions
of common terms, such as allowed amount, balance billing, coinsurance, copaymer	<u>it</u> , <u>deductible</u> , <u>provider</u> , or other <u>underlined</u> ter	ms see the Glossary. You can view
the Glossary at www.emblemhealth.com or call 1-800-624-2414 to request a copy.		

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$1,000 Individual / \$2,000 Family in network providers.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In network preventive care, primary care services, and maternity care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in network providers \$7,150 Individual / \$14,300 Family. Accumulates plan year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, penalties, balanced-bill charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.EmblemHealth.com or call 1-800-447-8255 for a list of participating providers in the Prime Network.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, written approval is required to see a specialist.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You <u>Network Provider</u> (You will pay the least)	Will Pay <u>Out-of-Network Provider</u> (You will pay the most)	*Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20 co-pay visit	Not covered	Not subject to Plan deductible
lf you visit a health	<u>Specialist</u> visit	After Plan deductible is met, \$40 co-pay visit	Not covered	Referral required
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not covered	Applies to most services in accordance with USPSTF and HRSA including: Well Child Visits; Adult Annual Physical Exams; Well Woman Exams; Bone Density Testing.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	PCP office: \$20 co-pay visit SCP office: After Plan deductible is met, \$40 co-pay visit	Not covered	When service performed in Specialist (SCP) office, referral required
	Imaging (CT/PET scans, MRIs)	After Plan deductible is met, \$40 co-pay visit	Not covered	Referral required

		What You	Will Pay	/ /2024 - 2/3 /202
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	<u>Out-of-Network Provider</u> (You will pay the most)	*Limitations, Exceptions, & Other Important Information
	Generic drugs (Tier 1)	Retail: \$25 co-pay/30 day supply Mail Order: \$62.50 co-pay/90 day supply	Not covered	
treat your illness or (Ti condition More information about	Preferred brand drugs (Tier 2)	Retail: \$50 co-pay/30 day supply Mail Order: \$125 co-pay/90 day supply	Not covered	Tier 1, Tier 2 and Tier 3 drugs are covered.
	Non-preferred brand drugs (Tier 3)	Retail: \$100 co-pay/30 day supply Mail Order: \$250 co-pay/90 day supply	Not covered	
www.Emblernrealth.com	Specialty drugs	Tier 1: \$25 co-pay/30 day supply Tier 2: \$50 co-pay/30 day supply Tier 3: \$100 co-pay/30 day supply	Not covered	Written referral required.
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory Surgery Facility: After Plan deductible is met, \$200 co-pay visit Outpatient Hospital Facility: After Plan deductible is met, \$400 co-pay visit	Not covered	Preauthorization required
	Physician/surgeon fees	After Plan deductible is met, No charge	Not covered	Preauthorization required

1/1/2024 - 12/31/2024

		What You	Will Pay	1/1/2024 - 12/31/202
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	*Limitations, Exceptions, & Other Important Information
	Emergency room care	After Plan deductible is met, \$100 co-pay visit	After Plan deductible is met, \$100 co-pay visit	Applies to facility charge, waived if admitted.
If you need immediate medical attention	Emergency medical transportation	After Plan deductible is met, \$100 co-pay visit	After Plan deductible is met, \$100 co-pay visit	None
	Urgent care	After Plan deductible is met, \$75 co-pay visit	Not covered	Applies to facility charge
lf you have a hospital	Facility fee (e.g., hospital room)	After Plan deductible is met, \$1,000 per admission	Not covered	Preauthorization required
stay	Physician/surgeon fee	After Plan deductible is met, No charge	Not covered	Preauthorization required
If you need mental health, behavioral	Outpatient services	\$20 co-pay visit	Not covered	Not subject to Plan deductible and unlimited visits. For Substance Abuse care, up to 20 visits per plan year may be used for family counseling
health, or substance abuse services	Inpatient services	After Plan deductible is met, \$1,000 per admission	Not covered	Preauthorization required However, Preauthorization is not required for emergency admissions.
	Office visits	\$20 co-pay visit	Not covered	Not subject to Plan deductible Pre/Postnatal Care provided in accordance with USPSTF and HRSA has No charge.
lf you are pregnant	Childbirth/delivery professional services	No charge	Not covered	Not subject to Plan deductible
	Childbirth/delivery facility services	\$1,000 co-pay	Not covered	Not subject to Plan deductible Limited to 48 hours for natural delivery and 96 hours for caesarean delivery. Preauthorization required

1/1/2024 - 12/31/2024

		What You Will Pay		////2024 - 12/3//20/
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	*Limitations, Exceptions, & Other Important Information
	Home health care	After Plan deductible is met, \$40 co-pay visit	Not covered	40 visits per plan year. Preauthorization required
	Rehabilitation services	Inpatient: After Plan deductible is met, \$1,000 per admission Outpatient: After Plan deductible is met, \$40 co-pay visit	Not covered	Inpatient: Rehab30 days, combined therapies. Hab30 days, combined therapies. Per plan year. Preauth. required.
If you need help recovering or have other special health needs	Habilitation services	Inpatient: After Plan deductible is met, \$1,000 per admission Outpatient: After Plan deductible is met, \$40 co-pay visit	Not covered	Outpatient: Rehab90 visits, combined therapies. Hab90 visits, combined therapies. Per plan year. Preauth. required.
	Skilled nursing care	After Plan deductible is met, No charge	Not covered	90 days per plan year. Preauthorization required
	Durable medical equipment	No charge	Not covered	Preauthorization required
	Hospice services	After Plan deductible is met, No charge	Not covered	210 days per plan year. Preauthorization required
If your shild poods	Children's eye exam	After Plan deductible is met, \$40 co-pay visit	Not covered	Refractive eye exam. Referral required
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	
Gental OF eye care	Children's dental check- up	Not covered	Not covered	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
	Hearing aids	 Private-duty nursing
Cosmetic surgery	Long-term care	Routine eye care
Dental care	 Most coverage provided outside the United States 	 Routine foot care
	 Non-emergency care when traveling outside the U.S. 	 Weight loss programs
		<u> </u>

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture
- Bariatric surgery (Prior Approval required)

• Infertility treatment (Prior Approval required)

Chiropractic care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services at 1-800-342-3736 or www.dfs.ny.gov/, U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or www.dfs.ny.gov/, U.S. Department of Financial Services at 1-800-342-3736 or www.dfs.ny.gov/, U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or www.dfs.ny.gov/, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.doi.gov/ebsa/contactEBSA/consumerassistance.html or www.doi.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.doi.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.doi.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. The second seco

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your right, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

EmblemHealth	For All Coverage Types
By Phone:	New York State Department of Financial Services
Please call the number on your ID card.	By Phone: 1-800-342-3736
In writing:	In writing:
EmblemHealth	New York State Department of Financial Services
Grievance and Appeals Department	Consumer Assistance Unit
P.O. Box 2801	One Commerce Plaza
New York, NY 10116-2807	Albany, NY 12257
Website: www.emblemhealth.com	Website: www.dfs.ny.gov

* For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

For HMO Coverage	Consumer Assistance Program
New York State Department of Health	New York State Consumer Assistance Program
By Phone: 1-800-206-8125	By Phone: 1-888-614-5400
In writing:	In writing:
New York State Department of Health	Community Health Advocates
Office of Health Insurance Programs	633 Third Avenue, 10th Floor
Bureau of Consumer Services – Complaint Unit	New York, NY 10017
Corning Tower – OCP Room 1607	Email: <u>cha@cssny.org</u>
Albany, NY 12237	Website: www.communityhealthadvocates.org
Email: <u>managedcarecomplaint@health.ny.gov</u>	
Website: www.health.ny.gov	For Group Coverage:
	U.S. Department of Labor
	Employee Benefits Security Administration at 1-866-444-EBSA (3272)
	Website: www.dol.gov/ebsa/healthreform

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-624-2414 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-624-2414 Chinese(中文): 如果需要中文的帮助,请拨打这个号码 1-800-624-2414 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-624-2414

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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* For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is having a baby (9 months of in-network pre-natal ca hospital delivery)	are and a
 The <u>plan's</u> overall <u>deductible</u> Specialist (cost sharing) 	\$1,000 \$40

\$1,000 \$60

- Hospital (facility) cost sharing
 Other cost charing
- Other cost sharing

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic</u> <u>tests</u> (ultrasounds and blood work) <u>Specialist visit</u> (anesthesia)

Total Example Cost\$12,700

In the example, Peg would pay:

Cost Sharing		
Deductibles	\$1,000	
Copayments	\$1,200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,260	

Managing Joe's type 2 dia (a year of routine in-network care controlled condition)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> (cost sharing) Hospital (facility) <u>cost sharing</u> Other <u>cost sharing</u> 	\$1,000 \$40 \$1,000 \$20

This EXAMPLE event includes services

like: Primary care physician office visits

 (including disease education)

 Diagnostic tests (blood work)

 Prescription drugs

 Durable medical equipment (glucose meter)

 Total Example Cost

In the example, Joe would pay:

<u>Cost Sharing</u>	
Deductibles	\$400
Copayments	\$600
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,020

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall <u>deductible</u>	\$1,000
Specialist (cost sharing)	\$40
Hospital (facility) cost sharing	\$200
Other cost sharing	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In the example, Mia would pay:

<u>Cost Sharing</u>	
Deductibles	\$1,000
Copayments	\$500
Co-insurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,500



ATTENTION: Language assistance services, free of charge, are available to you. Call **1-877-411-3625** (TTY/TDD: **711**).

Español (Spanish)

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-877-411-3625** (TTY/TDD: **711**).

中文 (Chinese)

注意:我們免費提供相關的語言協助服務。請致電 1-877-411-3625 (TTY/TDD: 711)。

Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625** (служба текстового телефона TTY/TDD: **711**).

Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo **1-877-411-3625** (TTY/TDD: **711**).

한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. 1-877-411-3625(TTY/TDD: 711)번으로 전화하십시오.

Italiano (Italian)

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero **1-877-411-3625** (TTY/TDD: **711**).

אידיש (Yiddish)

1-877-411-3625 אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט TTY/TDD: **711**).

বাংলা (Bengali)

মনোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। 1-877-411-3625

(TTY/TDD: 711) নম্বরে ফোন করুন।

Polski (Polish)

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer **1-877-411-3625** (TTY/TDD: **711**).

(Arabic) العربية

يرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجانا، اتصل على الرقم TTY/TDD: 711 أو (TTY/TDD: 711).

Français (French)

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-411-3625** (TTY/TDD : **711**).

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Tagalog (Tagalog)

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-411-3625** (TTY/TDD: **711**).

Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το **1-877-411-3625** (για άτομα με προβλήματα ακοής (TTY/TDD): **711**).

Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në **1-877-411-3625** (TTY/TDD: **711**).

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EmblemHealth:

- Provides free aids and services to people with disabilities to help
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call member services at **1-877-411-3625** (TTY/TDD: **711**).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at **1-877-411-3625**. (Dial **711** for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/portal/lobby.jsf** or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019**, (dial **1-800-537-7697** for TTY services).

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