

Coverage Period:

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services 1/1/2024 - 12/31/2024

EmblemHealth: HIP Prime HMO Coverage for: Individual/Family Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-624-2414. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossarv at www.emblemhealth.com or call 1-800-624-2414 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	In network medical and hospital services are not subject to a deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	Yes, \$100 for prescription drugs and \$500 for durable medical equipment.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in network providers \$7,150 Individual / \$14,300 Family. Accumulates plan year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, penalties, balanced-bill charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.EmblemHealth.com or call 1-800-447-8255 for a list of participating providers in the Prime Network.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. A referral is required to see a specialty care provider (SCP).	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You	What You Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	*Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$30 co-pay visit	Not covered	None
If you visit a health	Specialist visit	\$50 co-pay visit	Not covered	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not covered	Applies to most services in accordance with USPSTF and HRSA including: Well Child Visits; Adult Annual Physical Exams; Well Woman Exams; Bone Density Testing.
	Diagnostic test (x-ray, blood work)	PCP office: No charge SCP office: No charge	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	SCP office: \$50 co-pay visit Radiology Facility: \$50 co-pay visit	Not covered	Preauthorization required
	Generic drugs (Tier 1)	Retail: \$25 co-pay/30 day supply Mail Order: \$37.50 co-pay/90 day supply	Not covered	
If you need drugs to treat your illness or condition	Preferred brand drugs (Tier 2)	Retail: \$50 co-pay/30 day supply Mail Order: \$75 co-pay/90 day supply	Not covered	Tier 1, Tier 2, and Tier 3 drugs are covered and subject to plan year Rx deductible of \$100 before copay applies.
More information about prescription drug coverage is available at www.EmblemHealth.com.	Non-preferred brand drugs (Tier 3)	Retail: \$100 co-pay/30 day supply Mail Order: \$150 co-pay/90 day supply	Not covered	
www.Embletili lealtii.com.	Specialty drugs	Tier 1: \$25 co-pay/30 day supply Tier 2: \$50 co-pay/30 day supply Tier 3: \$100 co-pay/30 day supply	Not covered	Subject to plan year Rx deductible before copay applies. Written referral required.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

		What You Will Pay		1/1/2024 - 12/31/20	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	*Limitations, Exceptions, & Other Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory Facility: \$100 co-pay visit Outpatient Facility: \$100 co-pay visit	Not covered	Preauthorization required	
	Physician/surgeon fees	No charge	Not covered	None	
	Emergency room care	\$100 co-pay	\$100 co-pay	Applies to facility charge, waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	No charge	No charge	None	
	Urgent care	\$30 co-pay visit	Not covered	Applies to facility charge.	
If you have a hospital	Facility fee (e.g., hospital room)	\$100 per admission	Not covered	Preauthorization required	
stay	Physician/surgeon fee	No charge	Not covered	None	
If you need mental health, behavioral	Outpatient services	Mental & Behavioral Health: \$30 co-pay visit Substance Abuse: \$30 co-pay visit	Not covered	Unlimited visits. For Substance Abuse care, up to 20 visits per plan year may be used for family counseling	
health, or substance abuse services	Inpatient services	\$100 per admission	Not covered	Preauthorization required. However, Preauthorization is not required for emergency admissions.	
	Office visits	\$30 co-pay visit	Not covered	Pre/Postnatal Care provided in accordance with USPSTF and HRSA has No charge.	
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	Preauthorization required	
	Childbirth/delivery facility services	\$100 per admission	Not covered	Limited to 48 hours for natural delivery and 96 hours for caesarean delivery. Preauthorization required	

^{*} For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

		What You	Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	*Limitations, Exceptions, & Other Important Information	
	Home health care	No charge	Not covered	100 visits per plan year. Preauthorization required.	
	Rehabilitation services	Inpatient: \$100 per admission SCP office: \$50 co-pay visit	Not covered	Inpatient: 60 days per plan year combined therapies. Preauthorization required.	
If you need help recovering or have other special health	Habilitation services	Inpatient: \$100 per admission SCP office: \$50 co-pay visit	Not covered	Outpatient: 60 visits per plan year combined therapies. Preauthorization required.	
needs	Skilled nursing care	No charge	Not covered	60 days per plan year. Preauthorization required.	
	Durable medical equipment	After DME deductible is met, No charge	Not covered	Preauthorization required	
	Hospice services	No charge	Not covered	210 days per plan year. Preauthorization required.	
	Children's eye exam	\$20 co-pay	Not covered	One refractive eye exam	
If your child needs dental or eye care	Children's glasses	Frames: \$80 allowance; Standard single, bifocal or trifocal lenses: \$35 co-pay	Not covered	Available every 24 months, calendar year, through participating EyeMed/ CPS providers	
	Children's dental check- up	\$5 co-pay/visit	Not covered	Preventive Dental Care - One routine exam	

^{*} For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care

- Hearing aids
- Long-term care
- Most coverage provided outside the United States
- Non-emergency care when traveling outside the U.S.

- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric surgery (Prior Approval required)
- Chiropractic care

• Infertility treatment (Prior Approval required)

- Private-duty nursing
- Routine eye care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services at 1-800-342-3736 or www.dfs.ny.gov/, U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or www.cciio.cms.gov, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/consumerassistance.html or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your right, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

EmblemHealth

By Phone:

Please call the number on your ID card.

In writing:

EmblemHealth

Grievance and Appeals Department

P.O. Box 2801

New York, NY 10116-2807

Website: www.emblemhealth.com

For All Coverage Types

New York State Department of Financial Services

By Phone: 1-800-342-3736

In writing:

New York State Department of Financial Services

Consumer Assistance Unit One Commerce Plaza Albany, NY 12257

Website: www.dfs.ny.gov

^{*} For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.

For HMO Coverage

New York State Department of Health

By Phone: 1-800-206-8125

In writing:

New York State Department of Health Office of Health Insurance Programs

Bureau of Consumer Services - Complaint Unit

Corning Tower – OCP Room 1607

Albany, NY 12237

Email: managedcarecomplaint@health.ny.gov

Website: www.health.ny.gov

Consumer Assistance Program

New York State Consumer Assistance Program

By Phone: 1-888-614-5400

In writing:

Community Health Advocates 633 Third Avenue, 10th Floor

New York, NY 10017 Email: cha@cssny.org

Website: www.communityhealthadvocates.org

For Group Coverage:

U.S. Department of Labor

Employee Benefits Security Administration at 1-866-444-EBSA (3272)

Website: www.dol.gov/ebsa/healthreform

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-624-2414

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-624-2414

Chinese(中文): 如果需要中文的帮助,请拨打这个号码 1-800-624-2414 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-624-2414

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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^{*} For more information about limitations and exceptions, see the plan or policy document at www.emblemhealth.com/sbc.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is having a baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist (cost sharing)	\$50
■ Hospital (facility) cost sharing	\$0
Other cost sharing	\$61

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services Diagnostic
tests (ultrasounds and blood work) Specialist visit
(anesthesia)

In the example, Peg would pay:

<u>Cost Sharing</u>	
Deductibles	\$0
Copayments	\$111
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$61
The total Peg would pay is	\$172

Managing Joe's type 2 diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist (cost sharing)	\$50
■ Hospital (facility) cost sharing	\$100
Other cost sharing	\$23

This EXAMPLE event includes services

like: Primary care physician office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

In the example, Joe would pay:

<u>Cost Sharing</u>	
Deductibles	\$100
Copayments Coinsurance	\$879
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$23
The total Joe would pay is	\$1,002

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist (cost sharing)	\$50
■ Hospital (facility) cost sharing	\$100
Other cost sharing	\$248

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost \$2,80

In the example, Mia would pay:

<u>Cost Sharing</u>	
Deductibles	\$0
Copayments	\$598
Co-insurance	\$0
What isn't covered	
Limits or exclusions	\$248
The total Mia would pay is	\$846



ATTENTION: Language assistance services, free of charge, are available to you. Call **1-877-411-3625** (TTY/TDD: **711**).

Español (Spanish)

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al **1-877-411-3625** (TTY/TDD: **711**).

中文 (Chinese)

注意:我們免費提供相關的語言協助服務。請致電 1-877-411-3625 (TTY/TDD: 711)。

Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625** (служба текстового телефона TTY/TDD: **711**).

Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo **1-877-411-3625** (TTY/TDD: **711**).

한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. **1-877-411-3625**(TTY/TDD: **711**)번으로 전화하십시오.

Italiano (Italian)

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero 1-877-411-3625 (TTY/TDD: 711).

אידיש (Yiddish)

אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט **1-877-411-3625** (TTY/TDD: **711**).

বাংলা (Bengali)

মলোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। 1-877-411-3625 (TTY/TDD: 711) নম্বরে ফোন করুন।

Polski (Polish)

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer **1-877-411-3625** (TTY/TDD: **711**).

(Arabic) العربية

يرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجانا، اتصل على الرقم 3625-411-877-1 أو (TTY/TDD: 711).

Français (French)

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-411-3625** (TTY/TDD : **711**).

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Tagalog (Tagalog)

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-411-3625** (TTY/TDD: **711**).

Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το **1-877-411-3625** (για άτομα με προβλήματα ακοής (TTY/TDD): **711**).

Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në **1-877-411-3625** (TTY/TDD: **711**).

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EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

EmblemHealth:

- Provides free aids and services to people with disabilities to help
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call member services at 1-877-411-3625 (TTY/TDD: 711).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at 1-877-411-3625. (Dial 711 for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; 1-800-368-1019, (dial 1-800-537-7697 for TTY services).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.